

Nudges in Sartell/St Cloud

(Questions we have, things we want to understand more, things we can do now at an individual, organizational, or community/system level to “nudge” things along.)

- Learn more about comm. resources> SE side house w/services built in.
- Take back info re: Cultural stuff-> self-awareness.
- Ask more thoroughly about family/Natural supports
- To learn that it is okay for silence to be comfortable and wait for an answer.
- Person-centered focus training for guardians.
- How can performance evaluations be person-centered?
- First aide mental health training more available in the community.
- How to actually integrate the paperwork requirements (the time this takes) with the wish to build a relationship/listening. Building skill to “jump through hoops” while most importantly actually responding in a helpful way.
- The importance of holding hope first and foremost.
- The organization I work for needs to be person-centered with their employees as well.
- Can we expect to see a child protection care plan with the actual parent’s words reflecting their own needs.
- Why aren’t clients taking advantage of our family education?
- I want people to understand that all cultures matter and to remember to be kind and non-judgmental. We don’t know anyone’s struggle. Build trust.
- I want our staff to advocate for themselves like they advocate for the individuals they serve. You cannot drink from an empty cup. Self-care needs to be taught more in mental health.
- Use the new language from today to communicate when decisions are being made that are not person-centered and point it out.
- Bringing concerns to supervisor to start changes from the bottom up to the top of management.
- I want our organization to train and instill in their employees to walk into any new intake with a positive, strength-based approach.
- Have gender inclusive and affirming paperwork.
- Agency to become more aware of cultural carriers/culture of the workplace and how that impacts the services delivery in a PCP way.
- Develop some scripts for conversations with financial workers when they are the opposite of person centered.
- Push to have service plan templates more person centered or resign myself to doing 2 plans.